



DEPARTMENT OF THE NAVY
NAVAL FACILITIES ENGINEERING COMMAND
1322 PATTERSON AVENUE, SE, SUITE 1000
WASHINGTON NAVY YARD, DC 20374-5065

5720
Ser BD/ 053
AUG 30 2019

Ms. Bonnie R. Plettner
1720 Carthage Drive
Marrero, LA 70072

Dear Ms. Plettner,

Subj: YOUR FREEDOM OF INFORMATION ACT (FOIA); CASE NUMBER
DON-NAVY-2019-009978

We are writing to respond to a referral by the Naval Criminal Investigate Service (NCIS) and the Naval Inspector General (NAVINSGEN) for your request of the following:

“...all audits and investigations of New Orleans Navy housing/ Patrician Military Housing, LLC, including but not limited to, compliance audits, construction audits, financial audits, information system audits, investigative audits, operational audits, tax audits, and any other audit or investigation related to this company and the government contract held by Patrician / New Orleans Navy housing.”

After an extensive search of our files, it has been determined that Naval Facilities Engineering Command (NAVFAC) has no records responsive to your request. Patrician Management, LLC has never been the subject of an Inspector General (IG) investigation or other subsequent investigative activity. However, we have attached all notes (two pages total) from our files regarding Patrician Management, LLC.

If you consider this response an adverse determination, you may appeal. Since you have created an account in FOIAonline, you may submit an appeal directly within this web-based system. To do this, you would log in to your account, retrieve your original request, and then click on the “Create Appeal” tab in the left-hand column. The basic information from your request will be duplicated for you, and then you can type in the basis of your appeal. If you prefer to use regular mail, you may submit an appeal to:

The Department of the Navy
Office of the General Counsel (ATTN: FOIA APPEALS)
1000 Navy Pentagon, Room 5A532
Washington, DC 20350-1000

Your appeal, if any, must be postmarked within 90 calendar days from the date of this letter and should include a copy of your initial request, a copy of this letter, and a statement indicating why you believe your appeal should be granted. For any further assistance and to discuss any aspect of your request, you have the right to contact the Department of the Navy FOIA Public

Liaison, Mr. Christopher Julka, at christopher.a.julka@navy.mil or (703) 697-0031. Additionally, you have the right to contact the Office of Government Information Services (OGIS) to inquire about the FOIA mediation services they offer. The contact information for OGIS is: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, MD 20740-01, ogis@nara.gov; (202) 741-5770; toll free at (877) 684-6448; or facsimile at (202) 741-5769.

Further questions regarding the action this office has taken may be directed to Abby Machalec, abby.machalec@navy.mil. Please refer to your FOIA case number DON-NAVY-2019-009978 whenever corresponding about this request.

Sincerely,

A handwritten signature in black ink, appearing to read 'P.A. Pollock', written over the printed name.

P.A. POLLOCK

Chief Management Officer

Copy to:
NAVFAC (IG, AM, 00C)

From: Bonny Mansfield
To: Shirley, Matthew G CIV NAVFAC HQ, IG
Subject: [Non-DoD Source] Re: IG Matter
Date: Monday, December 12, 2016 14:24:23

Hello Sir,

We did meet with Navy Housing Region on the 30th Nov. We have heard nothing back at this time. I had planned to email Navy Housing to touch base with everyone, and will CC you if that's Ok.

I thank you sincerely for all your help with this issue.
Merry Christmas to you and your Family.

Bonnie

On Monday, December 12, 2016 12:26 PM, "Shirley, Matthew G CIV NAVFAC HQ, IG"
<matthew.shirley@navy.mil> wrote:

Ms. Plettner,

I wanted to check with you on the status of this issue. My understanding is that you met with the Navy Condition Assessment team on Nov 30th. Has there been any progress on resolving the black mold issue?

At this point, I think we have accomplished everything possible by keeping this open as a Navy Hotline complaint. By that, I mean we have focused attention on this issue with the people and activities that have the capability to fix it. I would not be surprised to learn that there are still incomplete actions that you want to see completed in the near future. However, this issue is not core IG matter. Normally, we refer these to the activity with control over them, and close the Hotline case without follow-up. For this case, I have kept it open and forwarded information and documents you provided me to ensure they receive appropriate attention. Unless there is something new to pass to the Navy Region or NAVFAC commands, I don't think leaving this Hotline case open will help you. Please let me know if you think I am overlooking anything.

Please feel free to continue to correspond with me if you feel the Navy is not providing anything it promised to you. We can open a new Hotline case if it seems to be neglected. I am still concerned that the Navy does everything in its power to ensure you and your family have a safe home.

Your correspondence with me has been very prompt, and I suspect this is not necessary. However, if in the unlikely event I hear nothing from you by Friday, 16 Dec, I'll assume the situation is progressing and will close the hotline case. Please don't hesitate to contact me if you have any concerns.

R.
Matthew Shirley
Deputy IG
NAVFACENGCOM
(202) 685-9110
DSN 325-9110

From: Shirley, Matthew G CIV NAVFAC HQ, IG
To: "thishousingucks@gmail.com"; "Bonny Mansfield"
Subject: Your Report to Mr. Brownlee
Date: Tuesday, December 19, 2017 11:08:00

Ms. Plettner:

This email is responding to the concerns you expressed to Mr. Brownlee about your difficulties with the management company, Patrician Management LLC (Patrician), for the housing area at Naval Air Station Joint Reserve Base New Orleans, in Belle Chasse, LA. This matter is filed under Navy Hotline case number 201702866. Obviously, we are both acquainted with the issues you experience from a prior Navy Hotline case, 201603003.

As we previously discussed, the Navy and more particularly Naval Facilities Engineer Command (NAVFAC) has limited authority to direct the business procedures of a contractor such as Patrician, who is administering the housing area on behalf of a Public-Private Partnership (PPP) including the Department of Defense (DoD) and private real estate management companies. At this point, you are more likely to obtain relief by enforcing your rights as a tenant against your "landlord," Patrician, through the terms of your lease.

There are Legal Assistance Offices in the DoD who can assist you with personal legal matters, and you already consulted the Marine Forces Reserve Legal Assistance Office. As we both know, the complexity of the relationship between DoD, the PPP and Patrician has affected the assistance you received. I consulted the Office of Counsel for NAVFAC Headquarters, and the Inspector General for Naval Legal Service Command. I intended to raise the issue of disputes between service members living in PPV housing and the companies administering the housing area, and reach some consensus on what assistance a Navy Legal Assistance Office would be able to provide. The issue is even more complex than I anticipated, and I could not get an answer as clear-cut as I desired. However, I can tell you there is more than one DoD Legal Assistance Office in your area. Also, my research indicates that the contracts governing the agreements between DoD, the PPV and the managing contractor are different from each other, and I recommend you consult the attorneys who are as close as possible to the Service and the installation where your housing office is located.

Therefore, I recommend you consult the Naval Legal Service Office Branch Office New Orleans at 504-678-4692. There are other offices in the area, and I recommend you use the following web site for contact information:
<http://legalassistance.law.af.mil/content/locator.php>

I apologize for the delay in getting back to you, and my inability to provide clearer guidance on where to go for help. I wish you and your family all the best during the Holiday Season and into the new year.

R
Matthew Shirley
Deputy IG
NAVFACENGCOM
(202) 685-9110
DSN 325-9110